

Town of St. Armand
1702 NYS Route 3
P.O. Box 338
Bloomingdale, NY 12913
Tel. 518-891-3189 / Fax 518-891-6092 / TTD 771
www.townofstarmandny.gov

Supervisor
Davina Thurston
Deputy Supervisor
Karl Law

Town Council Members
Sheridan Swinyer
Donna Whitelaw
J.P. O'Neil

February 26, 2024

RE: Robo Call – Hyper Reach & Community Survey

Greetings,

We need your help. Enclosed please find two documents that we need your input on to better serve you and members of our community.

Hyper Reach – Robo Call

We are working on a new Robo Call Alert system for St. Armand residents. This new service is called Hyper Reach. By completing and returning the Hyper Reach sign-up sheet, we will be able to contact you in case of an emergency in the Town of St. Armand.

To fill out the Hyper Reach Robo Call alert signup sheet online, please visit:

https://signup.hyper-reach.com/hyper_reach/sign_up_page_2/?id+108404 or scan the QR code.

Community Survey

The Town of St. Armand was recently awarded a grant for a Comprehensive Plan. Part of the Comprehensive Plan is understanding what our residents are looking for in our community.

Please complete the Community Survey and return it to us no later than March 29, 2024. We need to hear from you so that we can ensure the needs of every resident are being met as best as possible.

To fill out the Community Survey online, please visit:

<https://www.surveymonkey.com/r/92H87T9>

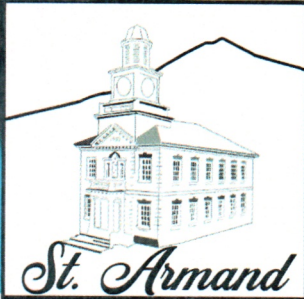
You can also visit our website at www.townofstarmandny.gov to get the links for both of these items.

Thank you for taking the time to return these items to us. We truly appreciate it.

Best regards,



Davina Thurston
Town Supervisor

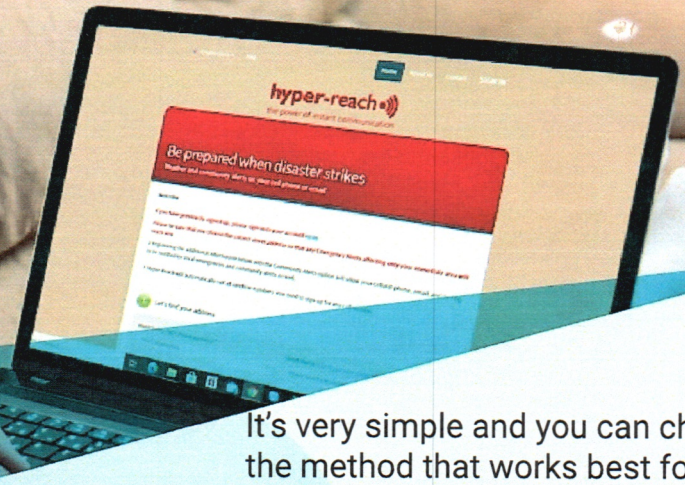


Sign up for Alerts from Essex County

Essex County and the Town of St. Armand encourage all residents to register with emergency notification system Hyper-Reach. Get notified of important events that affect your health, your safety and your property as quickly as possible. So you can take the action needed to **protect yourself and the people you love**.

Choose how you want to receive emergency alerts:

- by phone,
- text message,
- email,
- browser push notifications
- even smart speakers, like Amazon Alexa units.



It's very simple and you can choose the method that works best for you:



Fill in the form here:

https://signup.hyper-reach.com/hyper_reach/signup_page_2/?id=108404 or scan our QR code below and fill in a short form.



Register via text message

Text "Alerts" to 518-217-4808



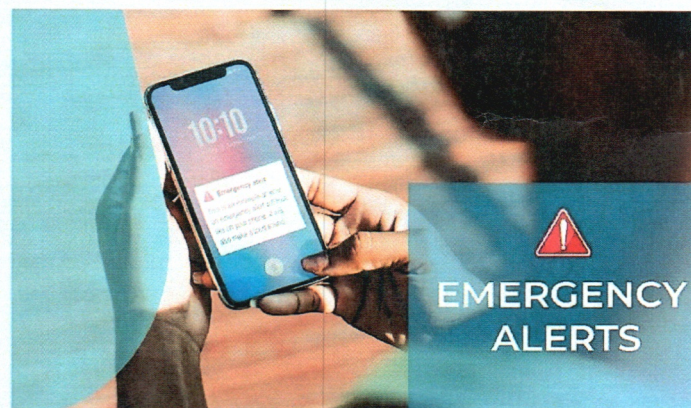
Register via phone call

Call 518-217-4808 and answer the questions.



Register via smart speaker Alexa

Tell "Alexa, enable Hyper-Reach". The device will say "OK" and send a "card" to Alexa app. Open the Alexa app, find your card. Click manage on the card and set your permissions. When you're done click "Save".



855-2NOTIFY
855-266-8439



www.hyper-reach.com



hr_info@hyper-reach.com

Town of St. Armand: Sign up for Emergency Alerts!

Fill out the form below and give it to us today. We'll enter your information as soon as the new Emergency Alert system is ready:

Name: _____

Street address: _____

City: _____

ZIP code : _____

Email Address: _____

Landline Phone (home phone): _____

Cell Phone: _____

I would need special assistance in the event of an evacuation: circle one Y / N

Selections – Use an “X” to mark which alerts you want to receive for each contact method:

CONTACT METHOD	Community Alerts from Essex County for the Town of St. Armand	Weather Alerts Earthquake Warning, Flash Flood Warning, Flash Flood Watch, Tornado Warning	St. Armand Water District/ Bloomingdale	St. Armand Sewer District/ Bloomingdale	Rockledge Water District	Rockledge Sewer District
Home phone						
Cell phone-Voice message						
Cell phone Text message						
Email						
TDD/TTY						

Community Survey
For the Town of St. Armand Comprehensive Plan
T7-DOS Contract No. T1002070
February, 2024

The Town of St. Armand is looking for your input! We are preparing a Comprehensive Plan that will establish goals and guide future growth within the community. What do you want to see happen in our future? You can get involved by taking a few minutes to complete this survey. Please also check the Town website <https://townofstarmandny.gov/> and Town of St. Armand Facebook page for updates on the Comprehensive Plan and for opportunities to attend two upcoming Community Visioning Workshops.

Please complete ONE SURVEY PER ADULT MEMBER OF THE HOUSEHOLD and return by March 29th, 2024 by (a) dropping off at the Town Hall drop box or (b) mail to Town of St. Armand, PO Box 338, Bloomingdale, NY 12913, or (c) take the survey online here: <https://www.surveymonkey.com/r/92H87T9> or scan the QR code below.



THANK YOU FOR YOUR PARTICIPATION!

VISION

1. The future of the town is in the planning. Please describe, in a few words, the improvements you would like to see (add additional sheets as necessary): _____

DEMOGRAPHICS

2. Do you own or rent your home?
- ☐ Own
 - ☐ Rent
 - ☐ Other (please specify): _____
 - ☐ None of the above
3. What neighborhood do you live in/associate with?
- ☐ Bloomingdale hamlet area
 - ☐ Mt. Pisgah/Near Village of Saranac Lake/Route 3 south of Bloomingdale/Southwestern portion of Town
 - ☐ Moose Pond area
 - ☐ Franklin Falls/Forestdale area
 - ☐ Echo Bay area
 - ☐ Other (please specify): _____
4. If you like, please tell us the name of the street on which you live: _____

5. How long have you been a resident?
- ☐ 0-5 years
 - ☐ 6-10 years
 - ☐ 11-20 years
 - ☐ Over 20 years

- Other (please specify): _____
- 6. How many people live in your household?
 - One
 - Two
 - Three or more
 - None of the above
- 7. How would you describe your current status?
 - Retired
 - Working full time
 - Working part time
 - Student
 - Other (please specify): _____
- 8. If employed, where do you work?
 - In the Town of St. Armand
 - Within 2-10 miles of the Town
 - Within 11-25 miles of the Town
 - Greater than 25 miles from the Town
 - I work remotely
 - Other (please specify): _____

INFRASTRUCTURE

- 9. Are you served by any of the following (check all that apply)?
 - Town of St. Armand sewer connection
 - Village of Saranac Lake sewer connection
 - Town of St. Armand water connection
 - Village of Saranac Lake water connection
 - Town sidewalk in front of my residence or place of business
 - Town road (maintained by town highway department) in front of my home or place of business
 - Streetlights
 - None of the above
- 10. If you responded "None of the above" to the above question, please check the services you would like to receive from the Town:
 - Town sewer connection
 - Town water connection
 - Town sidewalk in front of my residence or place of business
 - Town road (maintained by town highway department) in front of my home or place of business
 - Streetlights
 - Other (please specify): _____
 - None of the above
- 11. Have you experienced problems with any Town provided services within the last 2 years?
 - Yes
 - No
 - If Yes, please explain: _____

LAND USE

12. Please rank the importance of these topics in relation to the Town of St. Armand (1 being least important, 7 being most important).

- | | | | | | | | |
|--|---|---|---|---|---|---|---|
| <input type="radio"/> Availability of Owner-Occupied Housing | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Availability of rental housing | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Business Development | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Job Development | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Greater Recreational Opportunities | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Infrastructure Improvements | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Historic Preservation | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| <input type="radio"/> Other (please specify): _____ | | | | | | | |

13. The Town does not currently have zoning regulations (except within the portion of the Town within the Village of Saranac Lake). Do you think the Town should have zoning regulations?

- ☐ Yes
- ☐ No
- ☐ Need more information before I can answer
- ☐ Please add comments (if any): _____

RECREATION

14. What would you like to see at the athletic fields (also known as the Youth Field, park/playground area) behind the fire department?

- ☐ More parking spaces
- ☐ Pavilion (open air seating under a roof)
- ☐ Food options
- ☐ Available services/bathroom facility
- ☐ Please add other options: _____

15. Do you feel that there is a need for a Community Center in Bloomingdale?

- ☐ Yes
- ☐ No
- ☐ Unsure
- ☐ Other (please specify): _____

16. 80% of the Town is State owned public land. Do you feel that the State owned public lands are accessible enough to town residents and the public in general?

- ☐ Yes
- ☐ No
- ☐ Unsure
- ☐ Please add comments (if any): _____

17. Have you canoed, kayaked, or paddled any of the water bodies in the Town of St. Armand at least once in the past year (Saranac River, Franklin Falls, Moose Pond, McKenzie Pond)?

- ☐ Yes
- ☐ No

18. Would you like to see better access to these areas?

- ☐ Yes
- ☐ No
- ☐ Unsure
- ☐ Please explain your answer: _____

19. Please add any other comments regarding recreational opportunities: _____

HOUSING

20. Would you like to see more housing available in the Town?

- ☐ Yes
- ☐ No
- ☐ Unsure

21. If you answered Yes above, what type of housing would you like to see?

- ☐ Multi-family
- ☐ Single family
- ☐ Senior housing
- ☐ Other (please specify): _____

GENERAL

22. In which community do you buy most of your groceries?

- ☐ Please fill in the blank: _____

23. Do you feel there are gaps in access to fresh food where you live?

- ☐ Yes
- ☐ No
- ☐ Unsure

24. What is one thing you love about the Town?

- ☐ Please fill in the blank: _____

25. What is one thing you dislike about the Town?

- ☐ Please fill in the blank: _____

26. On a scale of 1 to 5 (1 being the lowest, 5 being the highest) how would you rate the overall appeal of the Town?

1 2 3 4 5

Please explain: _____

27. What new businesses would you like to see come into the town?

- ☐ Please fill in the blank: _____

28. Please use this space to provide any additional input or information you would like the Comprehensive Plan Committee to consider as they develop the Comprehensive Plan.

_____ Would you like to participate in a stakeholder interview regarding the Comprehensive Plan within the coming few months?

- ☐ Yes
- ☐ No
- ☐ If you answered Yes, please provide best way to contact you: _____

29. Would you be willing to volunteer to serve the community in some capacity?

- ☐ Yes
- ☐ No
- ☐ If yes, please describe: _____

ANSWER TO THE FOLLOWING QUESTION IS OPTIONAL

30. Name, contact information (optional): _____

END OF SURVEY – THANK YOU!!